

Grow Cook Learn Volunteer Profile

POST: Catering Assistant Volunteer

MAIN LOCATION: Shropshire Hills Discovery Centre

RESPONSIBLE TO: Catering Manager

BRIEF DUTIES OF POST

We're proud of our café and we want you to be too. Working in our café means you will be helping us to serve over 100 000 people a year! You will be preparing and serving home made food and introducing our visitors to the array of locally produced food and drink that makes the area so special.

You will delight in providing a friendly welcome and the highest standards of customer care to all the Centre visitors.

PRINCIPAL DUTIES AND RESPONSIBILITIES:

We don't expect you to carry out all these tasks listed below, just the ones that fit in with your skills. We know that some people are happier behind the scenes whereas others like to interact with our visitors. This is a list of some of the things you will find yourself doing.

1. Clearing tables and keeping the restaurant area tidy
2. Serving customers with hot and cold drinks, cakes and snacks
3. Working as part of the team to provide a friendly welcome and high standards of customer care.
4. Baking cakes
5. Helping in the kitchen with vegetable peeling, salad preparation, baking and general food prep duties
6. Helping with operating the dishwasher and replacing clean crockery on the shelves
7. Making sandwiches, salads and toasties
8. Helping to keep the kitchen area immaculately clean and tidy

WHAT YOU WILL LEARN

1. How to use a cash register
2. The importance of good teamwork, timekeeping and presentation
3. How food is produced and where it comes from.
4. All about allergy legislation and how we look after visitors with allergies

5. All about food hygiene law. We will train you for a food hygiene certificate level 2.
6. Volunteering with us will give you the grounding you need for a career in catering.

PERSON SPECIFICATION:

- You will need to have an interest in food, especially local food.
- You will have a clean and tidy appearance and be dressed in accordance with our food hygiene policy
- You will be willing to learn, hard-working and able to cope with the physical nature of the work- you may be on your feet for several hours!